please  follow steps below to collect dump disk logs for further analysis

1. Please set NVR admin password as 123456

2.copy the asdbg file to an **empty FAT32** format USB stick (the USB stick should **have the asdbg file only** ,also pls put the file on **root path** of the USB stick,not under any folder )

3.plug the USB stick to USB2.0 port (the white one)of the recorder

4.reboot the recorder and you should see a warning pops up like below(if there's no

this warning after reboot ,please try other USB ports or try another USB stick

with FAT32format)---IMPORTANT !! ， because if this warning didn’t show , the USB stick won’t record anything useful after you start step 5 below .



5.keep the USB stick there and repeat the issue for at least 2-3 times,then wait another 5 mins and  send all the files in it to me , thank you !